

#### **TERMS AND CONDITIONS**

Devonair Estate is a privately owned wine estate offering the public their exclusive Devonair The CAB and The ROSe wine as well as B&B accommodation and conference facilities.

Wine may be purchased on-line or at selected outlets.

The characteristics and technical features of our wines are displayed on our webpage www.devonair.co.za and in ordering documents that are available for download.

### **Ordering**

Customers can place orders by sending a completed order form (available on our website) to alana@devonair.co.za at least 2 working days before delivery is required.

The order will be processed and confirmation of availability of the requested stock will be communicated to the customer.

Should you for any reason wish to cancel your purchase you will be liable for a 15% handling fee. You must advise us in writing of your cancellation.

### **Delivery**

Delivery of products from Devonair Estate to Stellenbosch is available on a daily basis.

The customer shall undertake to inspect the merchandise delivered by Devonair immediately after receipt and to notify us of any damages, defects and complaints within 3 days. If notification is not given in a timely manner, the stock will not be replaced free of charge.

### **Payment**

All transactions will be processed in South African Rands (ZAR). We accept payment via a bank transfer and will supply our banking details should you wish to make payment via EFT or Direct Deposit.

The customer will be allowed a 30 day payment period from the date of invoice.

If the customer falls behind with payment, Devonair Estate shall have the right to claim interest on arrears to the statutory amount.

# **Contact details**

The Company: Leon de Wit (Pty) Limited

# **Physical address:**

Devonair Estate Devon Vale Stellenbosch 7599

### **Postal address:**

Suite 14 2<sup>nd</sup> Floor Andmar Building Ryneveld Street Stellenbosch 7600

Email address: alana@devonair.co.za
Phone number: +27 21 886 6830
Fax number: +27 21 886 6855

I, on behalf of	state
that I agree to the terms and conditions of Devonair Estate as me	entioned above.
(signature of representative)	
(date)	